

Email, Social Media, and Privacy



Day 2

We acknowledge that we are located on Treaty One Territory and in the heartland of the Métis Nation. We recognize the mistakes of the past and believe in reconciliation, cooperation and moving forward in partnership with Indigenous communities.

Credit to Lesley Kretai for providing some content in this presentation



Learning Outcomes – Day 2

- Explain the difference between social media and social networking.
- Identify popular platforms used today and distinguish the differences.
- Interpret social media statistics.
- Recall how social media has evolved.
- Illustrate how the general public has become so accepting of social media.
- Explain what account hackers do and why they hack.
- Define how to keep social media accounts safe from intruders and explain the steps to take if accounts have been compromised.

Social Media (broadcast information)

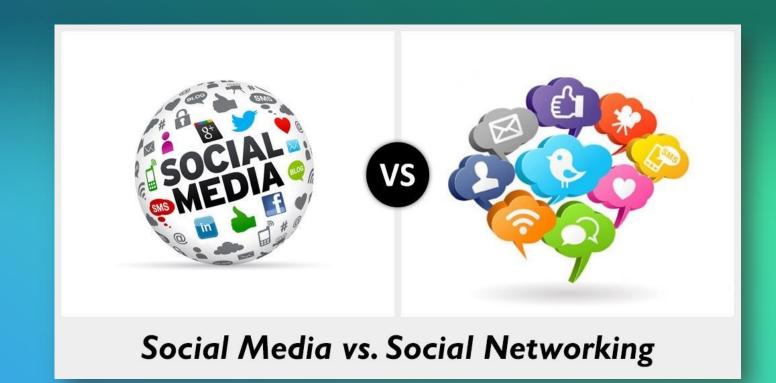
- <u>Interactive platforms</u> where content is created, distributed and shared by individuals on the web.
- Websites and applications that enable users <u>to create and</u> <u>share content</u> or to participate in social networking.

Social Networking (communicate with one another)

• The use of dedicated websites and applications <u>to interact with</u> <u>other users</u>, or to find people with similar interests to oneself.

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Social media vs. Social networking: Video







"Social media network": Video





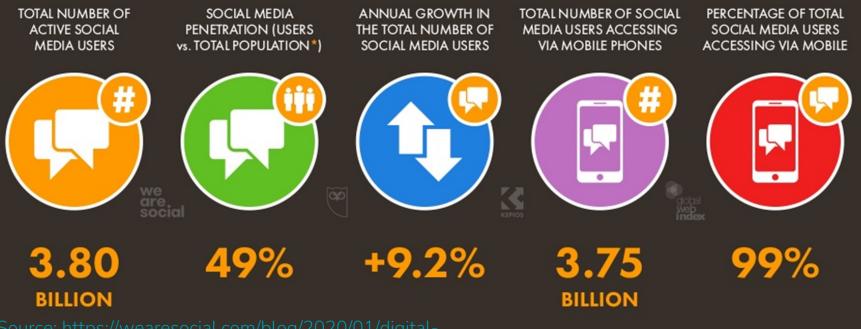




SOCIAL MEDIA IN 2020

SOCIAL MEDIA USE AROUND THE WORLD

BASED ON THE NUMBER OF MONTHLY ACTIVE USERS OF TOP SOCIAL MEDIA PLATFORMS IN EACH COUNTRY OR TERRITORY



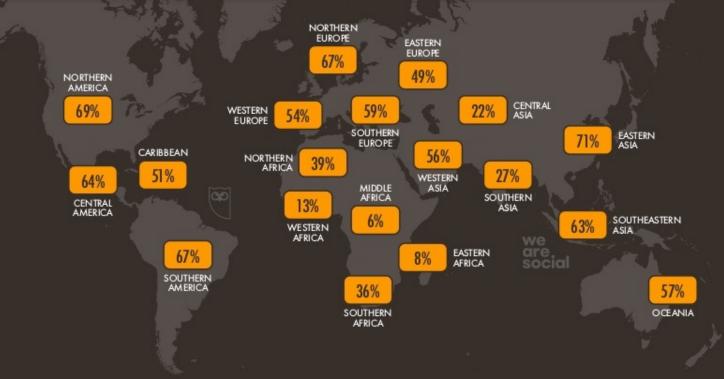
Source: https://wearesocial.com/blog/2020/01/digital 2020-3-8-billion-people-use-social-media

SOURCES: KEPIO'S ANALYSIS; COMPANY STATEMENTS AND EARNINGS ANNOUNCEMENTS; SOCIAL MEDIA PLATFORMS' SELF-SERVICE ADVERTISING TOOLS; MEDIASCOPE; CAFEBAZAAR (ALL LATEST DATA AVAILABLE IN JANUARY 2020). *NOTES: PENETRATION FIGURES ARE FOR TOTAL POPULATION, REGARDLESS OF AGE. * COMPARABILITY ADVISORY: SOURCE AND BASE CHANGES.



SOCIAL MEDIA USE vs. TOTAL POPULATION BY REGION

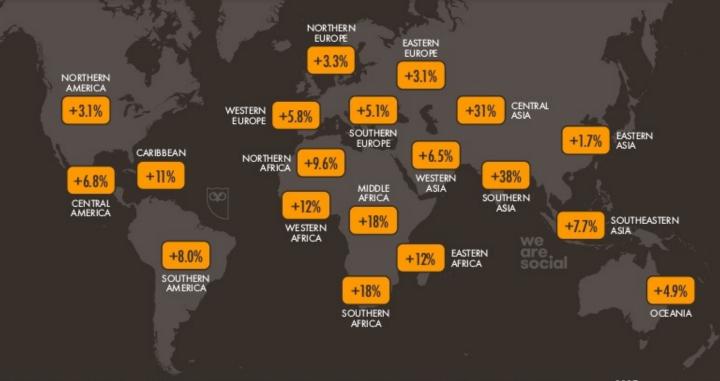
THE NUMBER OF ACTIVE SOCIAL MEDIA USERS IN EACH REGION COMPARED TO TOTAL POPULATION, REGARDLESS OF AGE





GROWTH IN SOCIAL MEDIA USER NUMBERS BY REGION

CHANGE IN THE TOTAL NUMBER OF PEOPLE USING SOCIAL MEDIA BETWEEN APRIL 2019 AND JANUARY 2020*

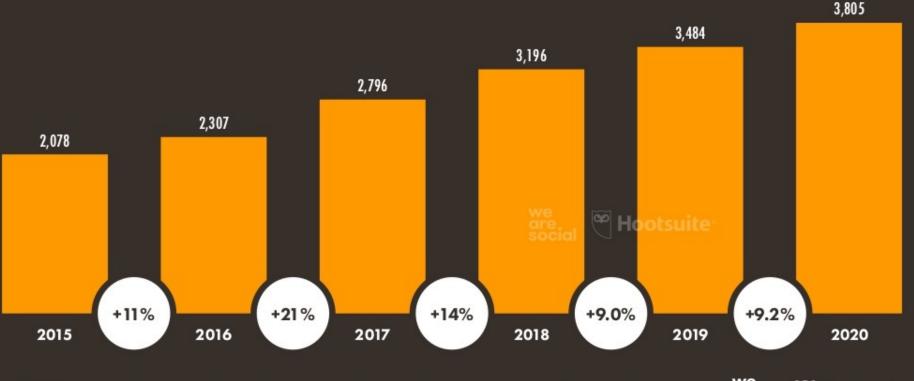


SOURCES: KEPIO'S ANALYSIS; COMPANY STATEMENTS AND EARNINGS ANNOUNCEMENTS; SOCIAL MEDIA PLATFORMS' SELF-SERVICE ADVERTISING TOOLS; MEDIASCOPE, CAFEBAZAAR (ALL LATEST DATA AVAILABLE IN JANUARY 2020). NOTES: PENETRATION FIGURES ARE FOR TOTAL POPULATION, REGARDLESS OF AGE. REGIONS AS DEFINED BY THE UNITED NATION'S GEOSCHEME. © COMPARABILITY ADVISORY: SOURCE AND BASE CHANGES. * NOTE: WE HAVE BEEN UNABLE TO RE-BASE HISTORICAL USER NUMBERS FROM BEFORE APRIL 2019.



SOCIAL MEDIA USER NUMBERS OVER TIME

THE NUMBER OF ACTIVE SOCIAL MEDIA USERS BY YEAR, WITH YEAR-ON-YEAR CHANGE

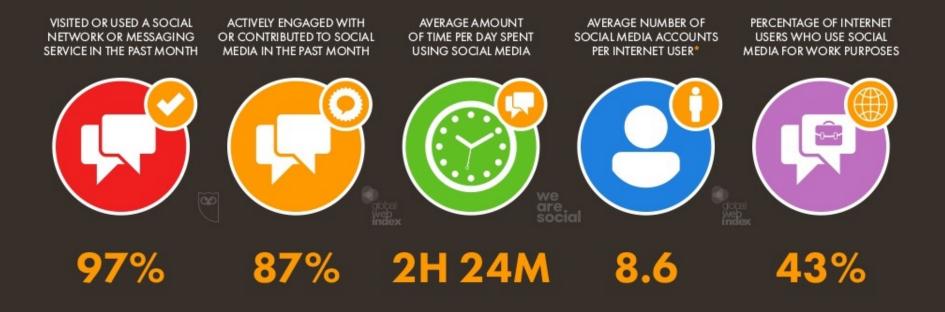


SOURCES: KEPIO'S ANALYSIS; COMPANY STATEMENTS AND EARNINGS ANNOUNCEMENTS; SOCIAL MEDIA PLATFORMS' SELF-SERVICE ADVERTISING TOOLS; MEDIASCOPE, CAFEBAZAAR; TECHRASA; NIKI AGHAEI; ARAB SOCIAL MEDIA REPORT; ROSE-RU (ALL LATEST DATA AVAILABLE IN JANUARY 2020). I COMPARABILITY ADVISORY: SOURCE AND BASE CHANGES.



SOCIAL MEDIA BEHAVIOURS

PERSPECTIVES ON HOW INTERNET USERS AGED 16 TO 64 ENGAGE WITH SOCIAL MEDIA



SOURCE: GLO BALWEBINDEX (Q 3 2019). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS. *NOTE: FIGURE FOR SOCIAL MEDIA ACCOUNTS MAY NOT INDICATE ACTIVE USE OF ALL ACCOUNTS EVERY MONTH.



EVOLUTION IN THE DAILY TIME SPENT ON SOCIAL MEDIA

EVOLUTION IN THE AVERAGE AMOUNT OF TIME PER DAY THAT INTERNET USERS AGED 16 TO 64 SPEND USING SOCIAL MEDIA VIA ANY DEVICE



SOURCE: GLOBALWEBINDEX (VARIOUS DATA PERIODS, AS DETAILED BELOW EACH OF THE BARS IN THE CHART ABOVE). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS.





How much time do you spend on social media each day?





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- Facebook is a social networking platform first developed in 2003.
- At first, Facebook was ONLY available to University/College students. It wasn't until 2006 that it was available worldwide.
- Facebook is designed to connect and share with family and friends online.





- Twitter is a social networking platform that launched in 2006.
- Twitter is a 'microblogging' system that allows users to send and receive short posts called tweets.
- Twitter allows users to receive information in small, succinct doses.
- Users follow other users whose feeds they want to read.
- The content on Twitter is varied.



TECHMB Instagram

- Instagram is a photo and video sharing social media networking application that launched in 2010.
- It's a social network for connecting and sharing with family and friends.
- Facebook owns Instagram.



TECHMB YouTube

- YouTube is a free video-hosting website that launched in 2005.
- Users can watch, like, share, comment and upload their own videos.
- YouTube can be accessed on PCs, laptops, tablets and via mobile phones.
 - Over 2 billion logged-in users visit YouTube each month
 - More than 70% of YouTube watch time comes from mobile devices.
 - Google owns YouTube.







- It focuses on professional networking.
- It allows job seekers to post their resumés.
- It allows employers to post jobs



TECHMB Social media tutorials: GCFGlobal

Social Media

Knowing how to use social media to stay in touch with friends and family, promote your cause, or keep up with news is an essential skill. We're here to help.



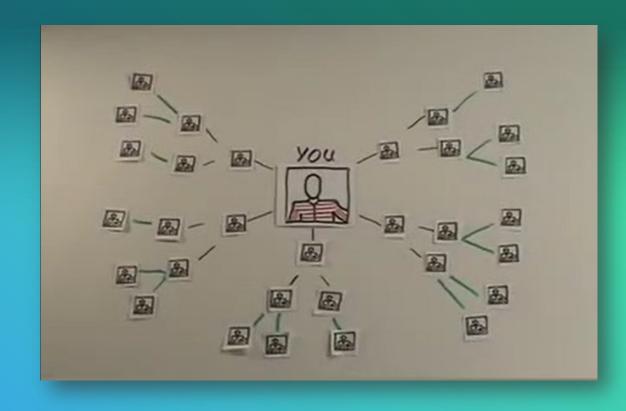


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Blog Basics In this free tutorial, learn how to get started with a blog, as well as how	Facebook Learn how to create, use, and maintain a Facebook page, including understan	Facebook for iPhone In this free tutorial, learn how to use the iPhone Facebook app on your sma
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Instagram	LinkedIn Basics	Meetup
In this free tutorial, learn how to create and manage an Instagram account	In this free tutorial, learn how to create and maintain an account on this	In this free tutorial, learn more about navigating this popular in-person n
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https://edu.gcfglobal.org/en/topics/socialmedia/



Social networking in plain English: Video



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Are Social Networking Sites Good for Our Society?

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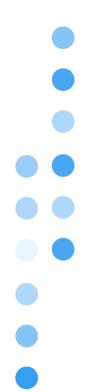
https://socialnetworking.procon.org/

TECHMB Pros of social media











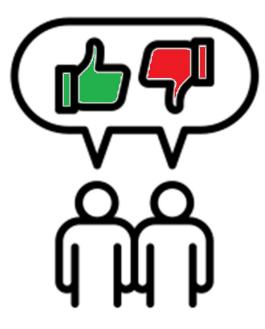


Are you lost in the world like me?: Video



TECHMB The pros and cons of social media







Do the pros of using social media outweigh the cons?



TECHMB Account hackers

- The more *personal and professional information* you include on your public profile, the easier it is for a hacker to exploit that information to gain your trust.
- It's human error that causes people to click on a link sent to them in an email, but *risk may be greater on social media sites* because people are more likely consider themselves among friends.

TECHMB Account hackers

- Most people just use their social media to keep up with family and friends, and don't see their profiles as having valuable information
 - Hackers can use your contact/friend list to reach new people and they can use your interests or habits to target email phishing scams, or even see your browsing or shopping history.
 - The reasons for why malicious actors hack can vary greatly, from ransoms to simply getting revenge on someone who made them mad.



5 ways to protect yourself online: Video



TECHMB What to do if you are hacked

- Change your password immediately.
- Notify your contacts that your account may have been compromised.
- Change your passwords on any other accounts (email, bank, etc.) that share the same password.
- In addition to warning your contacts not to click on suspicious messages that may have been sent using your account. Ask them to flag the messages as scams to the social media site and delete them from your profile page.
- Check to see if there are any new apps or games installed to your account that you didn't download. If so delete them immediately.
- Contact site if needed to delete, freeze or reissue account

TECHMB Identity theft

Information often targeted by identity thieves includes:

- Passwords
- Bank account information
- Credit card numbers
- Information stored on a user's computer, such as contacts
- Access to the user's computer without consent (for example, through malware)
- Social Insurance numbers (S.I.N.). Remember that the key to identity theft is your Social Insurance Number. *Never* provide a Social Insurance Number through a social networking service.



Hackers reveal how they did it!: Video





How concerned are you about being hacked?





Be scam smart: Video





Get cyber safe: Video









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Take the Get Cyber Safe Checkup

Your online accounts contain a lot of information about you. Make sure that the information stays where you want it to by keeping your accounts secure.











TECHMB Suggested practice assignment: Part 2

Set privacy options Change passwords Remove inappropriate posts Untag photos Block strangers



Questions?

